

**OFFICE OF INSPECTOR GENERAL**  
**WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY**

**PRESS RELEASE**



FOR IMMEDIATE RELEASE

Thursday, June 4, 2026

**Peer Review finds WMATA's Office of Inspector General fully compliant with National Standards**

The Washington Metropolitan Area Transit Authority (WMATA) Office of Inspector General (OIG) announced today that a peer review by the Association of Inspectors General (AIG) found the office **fully compliant with all applicable national standards governing the work of Inspectors General**.

The AIG Peer Review Team conducted an independent, qualitative review of WMATA OIG's Audit, Investigations, and Evaluations Divisions. The review examined operations, work products, professional qualifications, internal processes, training, and adherence to established AIG and U.S. Government Accountability Office (GAO) standards.

The peer review included:

- Examination of selected case files and finalized work products
- Assessment of staff credentials and training requirements
- Evaluation of adherence to process manuals, procedural guides, and quality-control protocols
- Interviews with OIG staff across all divisions
- Confidential interviews with external stakeholders who regularly engage with the WMATA OIG

The reviewers concluded that WMATA OIG met all relevant AIG and GAO standards for the applicable review period.

"The WMATA OIG welcomes the findings of the AIG Peer Review Team and appreciates their thorough, professional evaluation," **said Inspector General Michelle Zamarin**. "Our OIG team of dedicated public servants works every day to safeguard WMATA's resources, strengthen the integrity of its programs, and ensure accountability across the Authority."

We take pride in our mission to prevent and detect fraud, waste, and abuse while promoting efficiency and effectiveness. This peer review confirms that our work meets the highest national standards. We remain committed to transparency, independence, and strong oversight on behalf of the region's riders, employees, and taxpayers."

**Washington  
Metropolitan Area  
Transit Authority**

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# ASSOCIATION OF INSPECTORS GENERAL

*Advancing Professionalism, Accountability & Integrity*

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**S. WILLIAM FLETCHER**  
PRESIDENT

**MICHAEL CASTRILLI**  
EXECUTIVE DIRECTOR

June 3, 2026

Inspector General Michelle Zamarin  
Washington Metropolitan Area Transit Authority  
Office of Inspector General  
500 L'Enfant Plaza SW, Suite 800  
Washington DC 20024

Dear Inspector General Zamarin,

The Association of Inspectors General (AIG) performed a Peer Review of the Washington Metropolitan Area Transit Authority (WMATA) Office of Inspector General (OIG) Audit and Evaluations Division (AED) and Investigations Division (ID) at your request. The Peer Review Team (Team) evaluated the work of these two Divisions<sup>1</sup> covering the following periods:

- **Audit:** May 1, 2022 – April 30, 2025
- **Evaluations:** January 1, 2025 – December 31, 2025
- **Investigations:** January 1, 2025 – December 31, 2025

The Team performed the review during the week of June 1, 2026, which took place at your offices at 500 L'Enfant Plaza SW, Suite 800, Washington DC. The Peer Review assessed the work of the two Divisions for compliance with the *Association of Inspectors General (AIG) Principles and Standards for Offices of Inspector General (aka "Green Book")* and the *United States Government Accountability Office (GAO) Government Auditing Standards (aka "Yellow Book")*. These standards are consistent with the qualitative standards under which AED and ID have operated throughout the review period.

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<sup>1</sup> It is noted that WMATA OIG Audit work was reviewed under a full scope as it has previously been Peer Reviewed under Yellow Book standards. Because this is the first Peer Review for Evaluations and Investigative work performed under Green Book Standards, the AIG authorizes a Limited Scope.

Inspector General Michelle Zamarin  
Peer Review Opinion Letter  
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The three-person Peer Review Team consisted of the following individuals:

**Team Leader**

**Team Member – Evaluations**

Flora Miller, AIG Peer Review Committee Chair  
Florida Department of Children and Families Office of Inspector General  
Regional Investigator / Accreditation Manager

**Team Member – Audit**

Amanda Millen  
Deputy Inspector General Administration, Investigations, and Strategic Initiatives  
California High Speed Rail Office of Inspector General

**Team Member – Investigations**

Luis Nieblas  
Policy and Compliance Manager  
Arizona Department of Economic Security Office of Inspector General

On behalf of the Team, I am pleased to advise that we found no reportable instances of failure to meet these standards. There are no limitations or qualifications on our opinion. It is the unanimous conclusion of the Team that AED and ID met all relevant AIG and/or GAO standards for the period under review.

The remainder of this letter sets forth the purpose, scope, and methodology of the Peer Review.

**Purpose**

The Team conducted an independent, qualitative review of the operations of WMATA OIG AED and ID focusing on compliance with agreed-upon standards.

**Scope**

The Peer Review covered AED and ID operations, resulting work products, and related file materials chosen from closed audits, evaluations, and investigations that were completed in the scope periods noted previously. The Peer Review's scope also covered the Divisions' compliance with their relevant policy and process manuals and procedural guides; staff qualifications; and professional training requirements, including firearms training for law enforcement staff.

Lastly, the Peer Review assessed supervisory review and quality control over the work product, reporting of results, and the WMATA OIG relationship and communications with outside agencies. For this last step, the Peer Review Team met with external

stakeholders with whom the WMATA OIG frequently work, or who are the recipients of the WMATA OIG work products.

## **Method**

The Peer Review Team generally followed the Peer Review/Qualitative Assessment Review Checklists developed by the AIG Peer Review Committee. These Checklists are based on the AIG and GAO Quality Standards. The Team also called upon their own professional experience as senior managers of various Offices of Inspector General and through their knowledge of and familiarity with best practices within the Inspector General community.

Prior to the actual on-site review, the Team requested information from both AED and ID, including but not limited to policy and procedures manuals, closed case logs, a list of issued reports, and a list of external stakeholders. The Team used this information to select the work products and related case materials that were ultimately reviewed.

On June 1, 2026, the Team held an entrance conference with you and your executive leadership, during which time we explained the Peer Review scope, methodology, limitations, and proposed schedule. During the week, the Peer Reviewers conducted their fieldwork through examination of the selected case files. Peer Reviewers also interviewed staff from AED and ID. Interviewees for both Divisions included the Directors, Managers, Assistant Special Agents in Charge (ASACs), and staff. Members of the Peer Review Team also interviewed the Senior Technical Writer, Cyber and Forensic Operations Manager, and Evidence Custodian(s).

The Team also reviewed the personnel files of current AED and ID employees and reviewed their Training and Continuing Education files, and all relevant policy and process manuals and procedural guides. All file requests were met fully and timely.

Team members also met with you and with members of your executive leadership to gauge their involvement and interaction with ID and I&E.

- Yamani Dole, Deputy Inspector General for Audits and Evaluations
- Rafael Medina, Deputy Inspector General for Investigations

The Team conducted all interviews in confidence and without any limitation on scope or time. Reviewers requested follow-up interviews and explanations, as well as any supplemental documentation, and WMATA OIG staff graciously accommodated the Team.

The Team also independently chose<sup>2</sup> several external stakeholders to interview.<sup>3</sup> Meetings were arranged between the Peer Reviewers and the external stakeholders for the purpose of evaluating agency cooperation, effectiveness, and responsiveness. Stakeholders included representatives from the:

- Metro Transit Police Department Chief Michael Anzallo
- Federal Bureau of Investigations Supervisory Special Agent Jamie Stranahan
- WMATA Board Executive Committee Member 1<sup>st</sup> Vice Chair Paul Smedberg
- WMATA Board Chair Valerie Santos
- WMATA General Counsel Patty Lee

Finally, the Team held an exit conference with you and your executive leadership on June 3, 2026, during which time the Team shared its conclusion that the two Divisions met AIG and/or GAO standards. Team members provided you with our observations and opinions gathered during the review where members elaborated on the observations made during the week of review. Team members provided several observations that did not limit or qualify the opinion of the Peer Review but were shared with you and your leadership team as possible areas of consideration going forward. Throughout the week, we had productive discussions with WMATA OIG members (from the leadership to professional staff) who provided meaningful insight for their first AIG Peer Review for WMATA OIG.

As noted above, it is the unanimous conclusion of the Peer Review Team that AED and ID met relevant AIG and/or GAO standards for the review period.

On behalf of the AIG, I want to thank you for the confidence placed in the Association by requesting that we conduct this review. On behalf of the Peer Review Team, we would like to acknowledge and thank Inspector General Michelle Zamarin and your designee, Deputy Inspector General Yamani Dole, for all of his efforts in the coordination and planning of this event and for ensuring that we were provided with the necessary records and tools for a thorough and smooth review. Lastly, on behalf of the Team, we would like to recognize that in all of our interactions with your staff, we were shown the respect and cooperation that is the hallmark of a professional staff truly interested in a full and open review of their work. At the same time, this has been a learning experience for each member of the Peer Review Team, for which we wish to convey our sincerest thanks.

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<sup>2</sup> It is noted that Stakeholders are randomly selected by the Team.

<sup>3</sup> The Peer Review was initially scheduled for January 2026; however, due to impending weather conditions in the region, it was postponed until June 2026. Because Stakeholder interviews had been previously scheduled, those were conducted by the Team virtually in January 2026.

Inspector General Michelle Zamarin  
Peer Review Opinion Letter  
June 3, 2026

Please feel free to contact me or any member of the Peer Review Team if you have any questions.

Yours truly,



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Flora Miller, AIG Peer Review Committee Chair  
Team Leader, AIG Peer Review for WMATA OIG Peer Review, June 2026

cc:

Amanda Millen, Team Member, AIG Peer Review for WMATA OIG Peer Review, June 2026  
Luis Nieblas, Team Member, AIG Peer Review for WMATA OIG Peer Review, June 2026  
Jodie Stickney, AIG Project Coordinator  
Michael Castrilli, AIG Executive Director  
Will Fletcher, AIG Board President