

Washington Metropolitan Area Transit Authority Inspector General's Semiannual Report to the Board of Directors, No. 11 July 1, 2012 – December 31, 2012



Photo of the new 7000 Series Car

INSPECTOR GENERAL'S MESSAGE TO THE BOARD OF DIRECTORS

February 1, 2013

We are pleased to provide this Semiannual Report on the activities and accomplishments of the Washington Metropolitan Area Transit Authority (WMATA) Office of Inspector General (OIG) from July 1, 2012, through December 31, 2012. Our work, highlighted in this report, demonstrates our commitment to promoting accountability, efficiency, and effectiveness in WMATA's programs and operations and keeping the Board of Directors fully and currently informed about deficiencies in WMATA's activities, as well as the necessity for and progress of corrective action.

Over the last six months, OIG issued 30 audit products, including audit reports, attestation reports and audit waivers. We reviewed pricing information in contractors' proposals with a value of \$20,733,296 and suggested \$3,765,872 in net audit adjustments. We also issued three performance audit reports—Review of the Integrated Finance Organization Project, Follow-up Review of the Washington Metropolitan Area Transit Authority's (WMATA) Environmental Management Program, and Review of Selection and Award Process of Metaformers Contracts.

During this period, we closed 15 investigations and received 185 complaints.

In closing, we appreciate the Board of Directors' and the General Manager/Chief Executive Officer's support of our office and look forward to working with them in promoting a safe and effective transit system. We will continue to make every effort to conduct our work efficiently, effectively, economically, and with utmost integrity.

/s/

Helen Lew Inspector General

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INTRODUCTION

On August 19, 2009, the WMATA Compact was amended to recognize the OIG by statute. Board Resolution 2006-18, approved April 20, 2006, originally established the OIG to conduct and supervise audits, program evaluations, and investigations relating to agency activities; promote economy, efficiency, and effectiveness in WMATA activities; detect and prevent fraud and abuse in WMATA activities; and inform WMATA officials and the Board of Directors about deficiencies in WMATA activities, as well as the necessity for and progress of corrective action. The OIG follows generally accepted government audit standards for all audits and supervises WMATA's annual independent audit of financial reporting. The Inspector General (IG) reports to the Board of Directors (Board) through the Board's Audits and Investigations Committee. The IG prepares a Quarterly Report to the Board's Audits and Investigations Committee and a Semiannual Report to the Board of Directors.

The OIG began operations on May 14, 2007, when the current IG came on board. A mission statement and core values have been developed for OIG and are provided below.

Mission Statement

The OIG supervises and conducts independent and objective audits, investigations, and other activities of WMATA's programs and operations to promote economy, efficiency, and effectiveness, as well as to prevent and detect fraud, waste, and abuse in such programs and operations. We provide advice to the Board and General Manager/Chief Executive Officer to assist in achieving the highest levels of program and operational performance in WMATA.

Our Core Values

Excellence - We have a commitment to excellence in our people, our processes, our products, our impact and in the performance of our mission.

- We value a diverse, educated, and highly trained workforce that reflects independence, initiative, and mutual respect.
- We value operating within an objective code of standards, yet remain open to new innovations.
- We support WMATA's mission of operating a safe, reliable and effective transit system.

Accountability - We insist on high standards of professional conduct from employees at all levels and compliance with professional standards to ensure the Board and management can rely on our products.

- We have confidence in the accuracy of our work and that our results hold up to professional scrutiny.
- We encourage an environment of risk-free communication and promote an open, honest, and respectful exchange of ideas and information.

Integrity - We strive to maintain the highest level of trust and integrity in all of our activities, and the approach we take in accomplishing our mission must reflect fairness, balance, and credibility.

- The personal and professional qualities of our employees include honesty, respect for others, and freedom from bias.
- We value and protect our access to information recognizing that reputations, public confidence, and lives can be affected by our actions.

OIG Staff

OIG is made up of two components — Audits and Investigations. The Audits component is comprised of three audit teams: contracts, internal operations, and information technology. OIG audits examine the performance of WMATA programs and contractors in carrying out their respective responsibilities and are intended to provide independent assessments of WMATA programs and operations. These assessments help reduce waste, abuse, and mismanagement and promote economy and efficiency throughout WMATA. OIG audits are performed with OIG's own resources, and OIG oversees audit work done by outside audit firms.

The Investigations component of OIG conducts criminal, civil, and administrative investigations of fraud, waste, and abuse related to WMATA programs and operations. OIG investigations can lead to criminal prosecution, civil penalties, disciplinary action, and/or administrative action. The Investigations component handles the OIG Hotline, including in-take of complaints and determining the appropriate handling of them. Complaints may be investigated by OIG or referred to management, the Audits component for audit consideration, or another agency, as appropriate.

OIG had 29 full-time employees as of December 31, 2012, the majority of whom do audits. Our staff is comprised of auditors, investigators, and an office manager with educational backgrounds and degrees in areas such as accounting, finance, mathematics, computer science, law, criminal justice, information assurance, and business. Half of the staff have professional certifications as accountants, internal auditors, fraud examiners, investigators, information systems auditors, certified information systems security professional, certified information security manager, government financial managers, and inspectors general.

AUDITS

During this reporting period, we issued 30¹ audit products in the form of audit reports, alternative products, such as attestations and alert memoranda, and audit waivers.

Audit Resolution and Follow-Up

Board Resolution 2006-18 requires us to provide Semiannual Reports (SARS) listing each report for which management has not completed corrective action. Table 1 shows recommendations described in previous SARS on which corrective action has not been completed as of December 31, 2012.

Summary of Audit Reports Issued

We issued five audit reports during this reporting period. These reports are listed in Table 2 and are summarized below.

• Review of the Integrated Finance Organization Project (Information Technology No. 13-002, issued November 19, 2012). The objectives of the audit were to determine whether (1) the contractor, Metaformers, met the terms and conditions of contract ES-10158, (2) the Washington Metropolitan Area Transit Authority (WMATA) developed and implemented a project management methodology on the Integrated Finance Organization (IFO) Project, and (3) WMATA followed a well defined and structured system development life cycle (SDLC).

We found Metaformers did not adequately meet some key terms and conditions in contract (ES-10158). Specifically, some capital projects in the new PeopleSoft 9.1 system were not linked/mapped to their federal grant award resources. For example, at the end of February 2012, approximately \$28 million in project activities (billings) had not been mapped to customers contracts. We also found reconciliation issues existed in the new system, and a number of reports that users need to manage their programs and operations were inaccurate and/or incomplete. We found these problems stemmed from a variety of reasons, including (1) failure to coordinate and involve various business function groups in the data cleaning process before the contractor converted data in the new system, (2) unfamiliarity by users and the IFO Project Team with the new data structure and how to load the data, and (3) the contractor did not fully understand the data structure to generate accurate and complete reports.

In addition, WMATA awarded a \$2.5 million contract (FQ-12208) to Metaformers in August 2012, for IT support for the PeopleSoft financial systems. We found this contract's statement of work (SOW) lacked specifics on the activities/requirements and milestones.

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¹ This number includes two audit-related reports that were prepared by WMATA's external auditor, CliftonLarsonAllen, LLP.

Lastly, we found WMATA's decision to develop and implement the IFO project within a 12-month timeframe was not predicated on a sound project management methodology or a well defined Systems Development Life Cycle (SDLC). Since 2002, WMATA has invested approximately \$72 million to assess, implement, remediate, and integrate its PeopleSoft systems. It is critical that top management at WMATA provide proper management and oversight to this financial systems integration effort to ensure it meets expectations.

To address the above findings, we made five recommendations to the General Manager/Chief Executive Officer (GM/CEO).

We provided a revised draft of this report to the GM/CEO for review and comment on October 15, 2012. In Management's October 31, 2012, response, they did not clearly state whether they concurred or did not concur with our findings and recommendations, as we requested. Management did provide some information on actions they have taken and/or plan to take on some of the findings identified in this report and included a Management summary regarding the IFO project's success.

We did not make any changes to the findings and recommendations based on Management's comments.

Follow-up Review of the Washington Metropolitan Area Transit Authority's (WMATA) Environmental Management Program (Internal Operations No. 13-001, issued October 23, 2012). The objectives of the audit were to determine whether adequate controls were in place to ensure proper handling and disposal of hazardous waste, and if the Program is in compliance with policies and procedures, as well as applicable federal, state, and local government requirements.

We generally found that internal controls were adequate to ensure proper handling of hazardous waste. Although adequate internal controls were generally in place, we found staff did not adequately follow WMATA policies and procedures in six areas, including periodic compliance inspections, mandatory training, labeling, and the reporting of spills of hazardous materials. The lack of adherence to policies and procedures increases WMATA's risk of non-compliance with federal, state, and local environmental regulations and the safety of employees, passengers, and the general public. WMATA could also be subject to fines and penalties for the violation of environmental laws.

Based on the above findings, we made six recommendations to the General Manager and Chief Executive Officer (GM/CEO). In the GM/CEO's October 18, 2012, response to the draft report, he indicated general concurrence with the findings and identified some areas for correction. The GM/CEO concurred with all six recommendations. We reviewed the GM/CEO's comments and made revisions to the report, where appropriate.

Review of Selection and Award Process of Metaformers Contracts –
 (Information Technology No. 13-001, issued September 12, 2012). The
 objective of the audit was to determine whether WMATA followed applicable
 policies and procedures, guidance, regulations and laws during the selection
 and award process of two contracts to Metaformers.

In August 2009, WMATA awarded contract ES-9204 to Metaformers to assess and document WMATA's financial management system (PeopleSoft), and other WMATA software applications, such as Maximo and Trapeze, which are expected to interface with the core financial systems. The assessment, which was conducted between October 2009 and February 2010, cost \$256,800 and was funded through the *American Reinvestment and Recovery Act of 2009* (ARRA).

On July 12, 2010, WMATA awarded a firm fixed-price, 24-month contract (ES-10158) to Metaformers for PeopleSoft implementation services. Metaformers was also tasked to address the assessment findings it identified under contract ES-9204. The project is formally referred to as the Financial System Integration Project but is known as the Integrated Financial Organization (IFO) project. The total cost of the contract was approximately \$14 million. Of this amount, \$4,743,200 was from ARRA funds, at least \$4,256,800 from other federal funds, and the remaining amount from other sources.

We found WMATA generally followed policies and procedures, guidance, regulations and laws in selecting and awarding contract ES-9204 to Metaformers to assess its PeopleSoft financial management system. However, we found WMATA did not follow applicable policies and procedures, guidance, regulations and laws in the selection and award of contract ES-10158 to Metaformers to implement the IFO project. Specifically, we found the Office of Procurement and Materials (PRMT) did not solicit offers from at least three sources as required by federal regulations. The Office of General Counsel (COUN) approved the contract for legal sufficiency when PRMT had not followed the federal regulations for soliciting three offers.

Additionally, we found WMATA created the appearance of an organizational conflict of interest by allowing Metaformers to have access to nonpublic information, as well as create the "Roadmap" establishing the ground rules for the second contract (which was also awarded to Metaformers) to implement the IFO project.

We recommended the General Manager/Chief Executive Officer (GM/CEO) direct the Deputy General Manager, Administration/Chief Financial Officer (DGMA/CFO) to update the Procurement Procedures Manual and ensure compliance with procurement policies and procedures outlined in FTA Circular 4220.1F. (Recommendation 2.1). In addition, we recommended the GM/CEO direct the DGMA/CFO to notify the Federal Transit Administration (FTA) that WMATA did not correctly follow FTA Circular 4220.1F in selecting and awarding contract ES-10158 to Metaformers (Recommendation 2.2). We also recommended the General Counsel assess its current process for

performing legal reviews on procurements and take appropriate action (Recommendation 2.3). Finally, we recommended the GM/CEO direct the DGMA/CFO to develop and implement controls to ensure organizational conflicts of interest are avoided on all future procurements (Recommendation 3.1).

We provided a revised draft of this report to the GM/CEO and General Counsel for review and comment on August 16, 2012, and we received Management's response on August 30, 2012. Management concurred with Recommendation 2.1. In response to Recommendation 2.2, Management believed that it complied with the full and open competition requirement in the Common Grant Rule. However, Management will follow the guidance in FTA Circular 4220.1F to seek three proposals when using the GSA schedules. Regarding Recommendation 2.3, COUN will coordinate with PRMT to achieve the maximum integration possible between the two processes to ensure full compliance with all federal requirements. COUN and PRMT will also provide training at the ELT and Director level on the various procurement vehicles and legal considerations. Management disagreed with Finding 3 and Recommendation 3.1.

We did not make any significant changes to the findings and recommendations based on Management comments.

Financial Related Audit Reports

CliftonLarsonAllen, LLP, Certified Public Accountants (CLA) conducted the audits, and we performed oversight and monitoring procedures to ensure completion of the audit deliverables. In October 2012, we received the financial statement audit related reports² – WMATA's Basic Financial Statements, Years Ended June 30, 2012 and 2011 with Independent Auditor's Report and WMATA's Single Audit Report for the year ended June 30, 2012³. Management generally concurred with the auditors' findings and recommendations and proposed corrective actions to address them.

Specifically, WMATA received an unqualified or "clean" opinion on its comparative financial statements. The Independent Auditor's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards contained two material weaknesses⁴ in internal controls over financial reporting, two significant deficiencies⁵ in internal controls over financial reporting and one significant deficiency in

² The WMATA Board accepted the reports on October 25, 2012.

The Single Audit Report includes the Independent Auditor's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of the Financial Statements Performed in Accordance with Government Auditing Standards and the Independent Auditor's Report on Compliance With Requirements That Could Have a Direct and Material Effect on Each Major Program and on Internal Control Over Compliance in Accordance With OMB Circular A-133.

⁴ A material weakness is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis

A significant deficiency is a deficiency or combination of deficiencies in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

internal control over compliance.⁶ The two material weaknesses in internal controls over financial reporting relate to material audit adjustments and the Schedule of Expenditures of Federal Awards (SEFA). The two significant deficiencies in internal controls over financial reporting relate to information system change management, which was a repeat from the previous year, and the PeopleSoft IFO conversion. The one significant deficiency in internal control over compliance was for failing to document their compliance with the Common Grant Rules' competition requirements (49 CFR 18.36).

Summary of Alternative Products Issued

From July 1, 2012, through December 31, 2012, we issued 25 attestation reports.

Our attestation engagements are performed within their stated scope and objective(s) as agreed with management and can cover a broad range of financial and non-financial subjects. They can also be part of a financial audit or performance audit. Because these reports generally involve contractor proprietary information, the reports are not posted on the OIG website and are not publicly distributed. A compilation of our attestation reports/certifications appears in Table 2.

Some key types of attestation reports issued by OIG include pre-negotiation, billing rate, and pre-award reviews. These are described more fully below along with the number of such reports issued this reporting period.

Pre-negotiation Attestation Reports (7 reports)

This type of report generally relates to a review and analysis of a contractor's proposal to determine if the pricing information is current, accurate, and complete and ties back to the contractor's accounting systems. During the reporting period July 1, 2012, through December 31, 2012, we reviewed pricing information with a proposed value of \$20,733,296 and suggested \$3,765,872 in net audit adjustments. Some of the suggested adjustments involved unallowable cost, inflated cost, unsupported cost, etc.

• Billing Rate Attestation Reports (2 reports)

At the request of WMATA's Office of Procurement and Materials (PRMT), we review the billing rates submitted by contractors and subcontractors to PRMT for approval. The primary objective of this review is to verify the basis of the billing rates and the support for the cost elements (base wage rates and overheads) included in the contractor's proposal and to ensure that the pricing information is current, accurate, and complete. The results of our review are sent to PRMT for use in the negotiation process.

⁶ A significant deficiency in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

• Buy America Attestation Reports (1 report)

The Federal Transit Administration (FTA) requires a pre-award and post-delivery certification that the manufacture of the rolling stock-stock vehicles (rail, bus and MetroAccess) is in compliance with the FTA Buy America Act regulations. The pre-award audit is conducted prior to the contract award and the notice-to-proceed. The post-delivery audit is conducted prior to delivery of the rolling stock vehicle. At the end of the reviews, certifications are issued stating whether the manufacturer is in compliance with the FTA Buy America regulations. During the reporting period July 1, 2012, through December 31, 2012, we issued one Buy America Attestation Report.

• Pre-award Attestation Reports (8 reports)

Prior to the final determination of a contract award, the Contracting Officer sends financial data (Income Statements, Balance Sheets, Retained Earnings Statements, Source and Application of Funds and related notes), submitted by the prospective contractor to the OIG for evaluation. We conduct an agreed-upon procedure review to determine if the contractor has adequate financial resources (going concern) and whether the contractor meets the applicable standards for a responsible prospective contractor.

• Other Attestation Reports (7 reports)

We also performed other attestation services as requested by PRMT, which included three rate reviews of general and administrative, overhead, payroll burden, fringe benefit rates, etc. In addition, we issued four audit waivers in response to requests from contracting officers to waive audits of cost and pricing information when this information is available and considered adequate.

INVESTIGATIONS

From July 1, 2012, through December 31, 2012, we closed 15 investigations and received 185 complaints. During this reporting period, 187 complaints were closed, referred to management or referred for investigation. We opened 19 investigations and issued 9 Reports of Investigation. An Investigative Activity Statistical Profile is provided in Table 4.

Summary of Significant Cases Completed

During this reporting period, the OIG conducted an investigation regarding an allegation a management official misappropriated Metro property. After a two-month investigation, OIG determined the management official converted Metro property for personal use. OIG also learned some of the property was given to family members of the management official. The management official has subsequently been terminated from Metro.

The OIG conducted an investigation regarding the procurement practices within a department in Metro. During the course of the investigation, it was determined that a contract employee had falsified timesheets, resulting in overpayment of thousands of dollars by Metro. The contract employee was later hired as a full-time Metro employee in this same department. The employee has subsequently been terminated from Metro.

OTHER OIG ACCOMPLISHMENTS

Other OIG accomplishments during this period included:

- Isabel Cumming, Assistant Inspector General Investigations/Counsel, gave a two day presentation on Investigating and Prosecuting White Collar Crimes in Amman, Jordan for the Rule of Law Program on November 30 – December 1, 2012.
- Barbara Jackson-Williams, Audit Manager, Internal Operations Audit Team, gave a presentation on "Internal Controls" to WMATA Contracting Officer's Technical Representatives (COTRs) on July 5, 2012, August 23, 2012, and November 29, 2012, at the Jackson Graham Building. Ms. Jackson-Williams also facilitated training on "Communications Skills for Auditors" before the Institute of Internal Auditors on October 16-19, 2012 in Chicago, IL.
- Gerald D'Angelo, Special Agent, gave a presentation on "Fraud Awareness" to COTRs at the Jackson Graham Building on July 25, 2012, August 23, 2012, and November 29, 2012.

WELCOME AND CONGRATULATIONS

- Jerome Huggins, Special Agent, began his employment with OIG on July 30, 2012. Prior to joining OIG, he was a United States Postal Inspector. He has over 22 years of law enforcement experience. He was the National Program Manager for Violent Crimes at the Inspection Headquarters in Washington, D.C. for over five years. He also served with the Anthrax Investigation Unit for two years. His law enforcement experience includes external crimes, worker's compensation, internal investigations and complex fraud investigations.
- Ngoc Chau, Auditor, was promoted to Auditor III in August 2012. She started in August 2010 and is currently a member of the Contracts Audit Team.

Table 1: Recommendations Described in Previous SARs on Which Corrective Action Has Not Been Completed as of December 31, 2012

| | | | Total | | umber of nmendations | Latest Target Date (Per WMATA |
|-------------------------------|--|-------------|----------------------|----------------|-------------------------|-------------------------------------|
| Report Number | Report Title (Prior Semiannual Report [SAR] Number and Page) | Date Issued | Monetary Findings | Open | Complete | Corrective Action Plan) |
| Internal Ope | rations Audits | | | | | |
| IO 12-002 | Review of Internal Controls over the Collection of Metrorail Cash (SAR 10, page 7) | 02/29/12 | | 1 | 8 | June 2013 |
| IO CSA 11- 001 | Control Self-Assessment Employee Safety in the Office of Track and Structures Systems Maintenance (SAR 7, page 10) | 09/08/10 | | 4 | 15 | Jun. 2014 |
| Contract Au | Contract Audit | | | | | |
| CA-11-045 | Audit of Reported Paratransit Revenue and Ridership (SAR 9, page3) | 10/03/11 | | 1 ⁷ | 5 | |
| Information Technology Audits | | | | | | |
| IT 11-001 | Review of Emergency Plans for Critical Information Technology Operations and Financial Systems (SAR 7, page 6) | 09/24/10 | | 2 | 3 | Dec. 2013 |

Management does not concur with Recommendation 3 and considers this issue to be a business decision outside the purview of the audit. No corrective action plan was submitted for this item.

Table 2: OIG Audit Reports and Alternative Products on WMATA Programs and Activities (July 1, 2012 through December 31, 2012)

| Report Number | Report Title | Date Issued | Questioned Costs* | Unsupported Costs | No. of Recommendations |
|------------------|--|----------------|----------------------|----------------------|------------------------|
| AUDIT REPOR | rts | | | | |
| Internal Operat | <u>ions</u> | | | | |
| IO 13-001 | Follow-up Review of WMATA's Environmental Management Problem | 10/23/12 | | | 6 |
| Information Tec | chnology | | | | |
| IT 13-001 | Review of Selection and Award Process of Metaformers Contracts | 09/12/12 | | | 4 |
| IT 13-002 | Review of the Integrated Finance Organization Project | 11/19/12 | | | 5 |
| External Audits | | | | | |
| | Basic Financial Statements, Years Ended June 30, 2012 and 2011 with Independent Auditor's Report | 10/19/12 | | | |
| | Single Audit Report for the year ended June 30, 2012 which includes the Independent Auditor's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards and the Independent Auditor's Report on Compliance with Requirements That Could Have a Direct and Material Effect on Each Major Program on an Internal Control Over Compliance and Schedule of Expenditures of Federal Awards in Accordance With OMB A-133. | 10/19/12 | | | 5 |
| Contract Attest | tations | | | | 8 |
| Pre-Negotiation | n Attestation Reports | | | | |
| CAA 13-001 | Independent Review of Revised Proposal for Contract FQ-12187, Terrorism Recognition Training | 7/24/12 | 0.00 | | |
| CAA 13-002 | Independent Review of Sole Source Proposal for Contract FQ11337 – for Switch Production Tamper Machine | 8/31/12 | | | |
| CAA 13-003 | Independent Review of Pre- negotiation Proposal for Contract FQ8133 – Sheppard Parkway Bus Garage (Formerly SE Bus Garage) | 9/6/12 | | | |

| Report Number | Report Title | Date Issued | Questioned Costs* | Unsupported Costs | No. of Recommendations |
|-------------------|--|----------------|----------------------|----------------------|------------------------|
| CAA 13-004 | Independent Review of Proposal for Contract FQ-12185, Carbone Mobile Computer for Wireless Mileage Capture | 9/11/12 | | | |
| CAA 13-005 | Independent Review of Sole Source Proposal for Contract FQ12153 – Engine Cooling Systems | 9/13/12 | | | |
| CAA 13-006 | Independent Review of Revised Proposal for contract FQ12112, Strategic Asset Management | 10/16/12 | | | |
| CAA 13-007 | Independent Review of Revised Sole Source Proposal for Contract FQ12237, Automatic Fare Collection Equipment for the Dulles Silver Line | 12/10/12 | | | |
| Billing Rate Atte | estation Reports | | | | |
| CAM 13-011 | Independent Review of Proposed Rates for Contract FQ10065/KPN, FY2011, On-Call Planning Support Consultant Services | 11/7/12 | | | |
| CAM 13-012 | Independent Review of Proposed Rates for Contract FQ10062, FY2013, On-Call General Communication Engineering Services | 11/14/12 | | | |
| CAM 13-015 | Independent Review of Proposed Rates for Contract FQ9098, Bus 1 Rehabilitation of Landover, Northern, Western Bus Divisions, Metro Supply and Landover Open Material Storage Facility, Maryland, Virginia, and Washington DC | 11/30/12 | | | |
| Buy America At | ttestation Report | | | | |
| CAM 13-002 | Pre-Award Buy America Certification Audit for Contract FQ11337, Switch Production Tamper | 8/20/12 | | | |
| Pre-Award Atte | station Reports | | | | |
| CAM 13-003 | Independent Review of Pre-Award Financial Data for Contract No. FQ12118, MTPD District II Substation and Training Facility | 8/23/12 | | | |
| CAM 13-004 | Independent Review of Pre-Award Financial Data for Contract No. IFB FQ12219/MR, for HVAC Upgrades | 8/30/12 | | | |
| CAM 13-005 | Independent Review of Pre-Award Financial Data for Contract No. FQ12098, Bus AGM Batteries | 9/6/12 | | | |
| CAM 13-009 | Independent Review of Pre-Award Financial Data for Contract No. FQ12237, Automatic Fare Collection Equipment for the Dulles Silver Line | 10/9/12 | | | |
| CAM 13-010 | Independent Review of Pre-Award Financial Data for Contract No. FQ12165, "3421 Pennsy Drive" | 11/5/12 | | | |

| Report Number | Report Title | Date Issued | Questioned Costs* | Unsupported Costs | No. of Recommendations |
|------------------|--|----------------|----------------------|----------------------|------------------------|
| CAM 13-016 | Independent Review of Pre-Award Financial Data for Contract No. CQ12233/RSC, "CCTV Preventive & Corrective Maintenance to Bus Fleet, Storerooms and Service Lanes Camera/DVR Systems" | 12/13/12 | | | |
| CAM 13-017 | Independent Review of Pre-Award Financial Data for Contract No. FQ12225, Railshop Equipment Rehabilitation at Six Maintenance Facilities | 12/20/12 | | | |
| CAM 13-018 | Independent Review of Pre-Award Financial Data for Contract No. FQ12270/MR, "Replacement of Chilled Water Air Conditioning Units at the Pentagon City Metrorail Station, Arlington, VA" | 12/21/12 | | | |
| Other Attestatio | on Reports | | | | |
| CAM 13-001 | Independent Review of Cost and Pricing Waiver for Contract No. FQ12188, "Mobile Business Intelligence for Safety and Public Law Enforcement" | 8/3/12 | | | |
| CAM 13-006 | Independent Review for Sole Source Cost and Pricing Waiver for Contract No. CQ12246, Maximo Annual Maintenance | 9/21/12 | | | |
| CAM 13-007 | Independent Review of Cost and Pricing Audit Waiver for Contract No. CQ12251, OrbCAD Software Maintenance | 9/26/12 | | | |
| CAM 13-008 | Independent Review of Proposed Payroll Burden, Fringe Benefits, Bonding and General & Administrative Rates for Contract FQ9206 | 9/28/12 | | | |
| CAM 13-013 | Independent Review of Sole Source Cost and Pricing Waiver for Contract No. FQ12260, New B1 Vital Relays for Transit Railcars | 11/27/12 | | | |
| CAM 13-014 | Independent Review of Labor, Fringe, Overhead, and Home Office G&A Rates for Contract No. FQ11230, MOD8 for Storage Tank Replacement at Various Bus and Rail Facilities in DC, VA, and MD | 11/27/12 | | | |

^{*} For purposes of this schedule, questioned costs include other recommended recoveries. Notes:

Description of Alternative Products

Attestation reports convey the results of attestation engagements performed within the context of their stated scope and objective(s). Attestation engagements can cover a broad range of financial or non-financial subjects and can be part of a financial audit or performance audit. They include examination, review or performance of agreed-upon procedures on a subject matter or an assertion about a subject matter and reporting results.

Pre-award audit services are provided by OIG in response to requests by WMATA's contracting or program office staffs. These normally include making an assessment of an offeror's accounting system and financial capability to perform the contract.

Table 3: Other OIG Reports on WMATA Programs and Activities (July 1, 2012 through December 31, 2012)

(None were issued this reporting period)

| Report Number | Report Title | Date Issued |
|----------------------------------|------------------------------------|-------------|
| Internal Operations - Alert Memo | andums and Control Self-Assessment | |
| | | |
| | | |

Table 4: Investigative Activity Statistical Profile (July 1, 2012 through December 31, 2012)

| Statistic | No. |
|---|-----|
| Complaints Received | 185 |
| Complaints Closed and Referred ⁸ (May Include Complaints Received in Earlier Reporting Period) | 187 |
| Investigations Opened | 19 |
| Investigations Closed | 15 |
| Reports of Investigations Issued | 9 |
| Matters Pending at end of Reporting Period (Investigations and Complaints) | 35 |

⁸ Includes both complaints requiring investigative attention that did not result in an investigation and those referred directly to other complaint resolution processes.